

Citizens Energy Group

replaced your lead service line with a new service line near your home.

Sample Collection Instructions Following Service Line Replacement
Please Collect Two Samples within 3-Days of Service Line Replacement for Best Results

If You Have Not Flushed Your System After Construction, Please Follow the Flushing Instructions Provided Before Sampling Your Water!

Two-Sample Collection Steps

- First-Draw:** Small Bottle Sample
- Service Line:** Large Bottle Sample

Collection Steps:

1. Wait at least 6 hours with no water use in your home prior to the “First Draw” Small Bottle Sample. A good time to collect a sample is early in the morning prior to any water use (showers, toilet flushing, cooking) or in the evening after returning home from work or school when your home’s water has not been used.
2. Collect samples from a kitchen sink cold water faucet. If your cold water faucet has a water filtering system, please bypass it before collecting the sample. If it cannot be bypassed, please use another cold water faucet such as a bathroom faucet.



3. First Draw: Small Bottle Sample

- a. Do not run any water prior to taking the sample.
- b. Remove the cap from the small bottle and the large bottle.
- c. Place the small bottle under the cold water faucet.
- d. Turn on the cold water faucet at a full flow rate.
- e. Remove the bottle from the flow when it is full but leave the water turned on.



4. Service Line: Large Bottle Sample

- a. Let the water continue to run for 60 seconds.
- b. Place the large bottle under the cold water faucet.
- c. Fill the large bottle to the top and turn off the water.

5. Replace the caps on both sample bottles.

6. Write your address and collection date and time on each bottle.
7. Fill out the enclosed Sample Collection Questionnaire form.
8. Call Citizens Water Quality at 317-677-2845 to arrange for a pick-up time. Sample pick-up must be completed within 1 week of sample collection.



Test Results:

1. Results from your samples will be provided free of charge.
2. If excessive lead and/or copper amounts are detected in your samples, Citizens Lab Services personnel will promptly contact you.

Please contact Citizens Water Quality at 317-677-2845 if you have any questions.



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